

# EMERGE LED CONSOLE CONFIGURATION

## MODELS EFFECTED:

All Commercial units equipped with the EMERGE LED Console

## REPORTED ISSUE:

Users report that the Emerge LED console is non-responsive and/or buttons control the wrong functions.

## POSSIBLE CAUSE:

- The console was not properly configured during installation.
- The console setup instructions were accidentally discarded/The console was never configured

## RESOLUTION:

To help ensure that all Emerge consoles are correctly configured, beginning January 16, 2014 TRUE will print the console setup instructions on yellow paper and attach them to the front of each Emerge LED console for shipment. All installers should follow these instructions at the time of installation and verify the unit is fully functional. If the unit is not fully functional, the installer should contact the TRUE service department for assistance.

The Emerge LED Setup instructions can also be downloaded by visiting:

<http://www.truefitness.com/document-library/54/emerge-configuration>



Please contact our service department with any questions regarding this bulletin using the information below:

Customer Service Department: 800.883.8783

Days & Hours: Monday – Friday | 8:30am to 5:00pm CST

Thank you for taking time to review this update,

*TRUE Fitness Customer Service Team*