



# How to Enter Service Mode on TRUE Consoles





# New for 2018

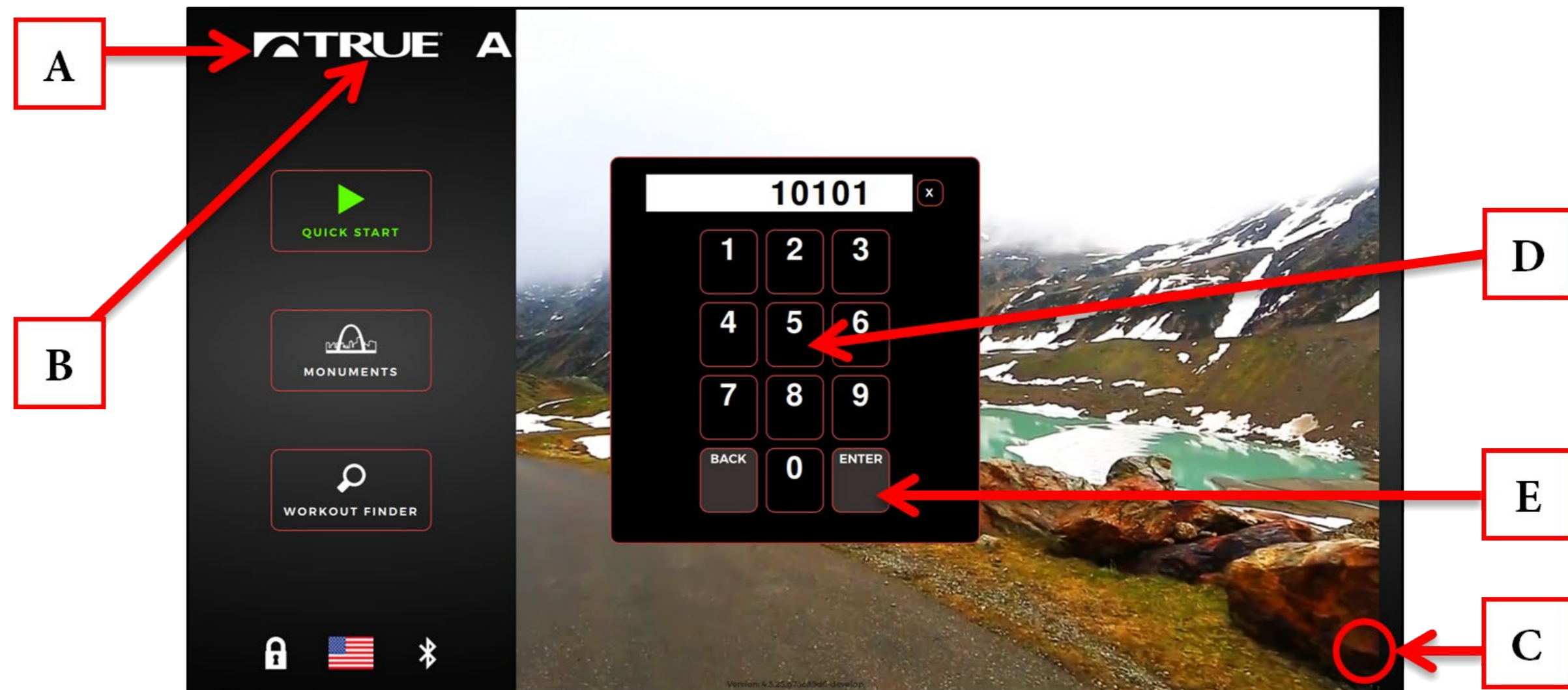
# Envision Touchscreen

Press and hold the TRUE logo (A) in the upper left corner of the home screen. When the word “TRUE” (B) begins to flash, release the logo and press and hold the lower right corner of the screen (C). When the Numeric Keypad (D) appears, use it to enter one of the passcodes below and then press the Enter button (E).

## PASSCODES:

10101 – Customer

20173 – Service Technician



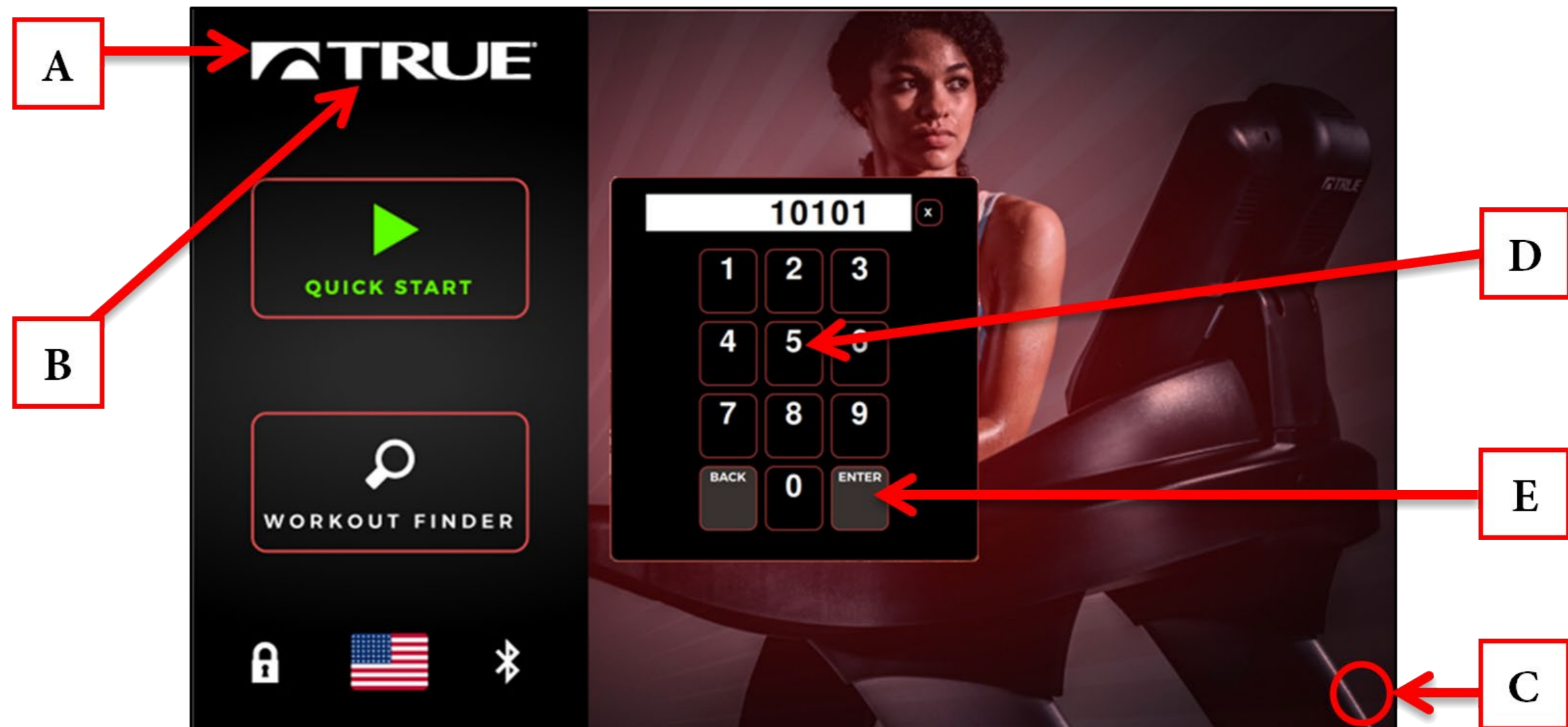
# 9" Touchscreen

Press and hold the TRUE logo (A) in the upper left corner of the home screen. When the word "TRUE" (B) begins to flash, release the logo and press and hold the lower right corner of the screen (C). When the Numeric Keypad (D) appears, use it to enter one of the passcodes below and then press the Enter button (E).

## PASSCODES:

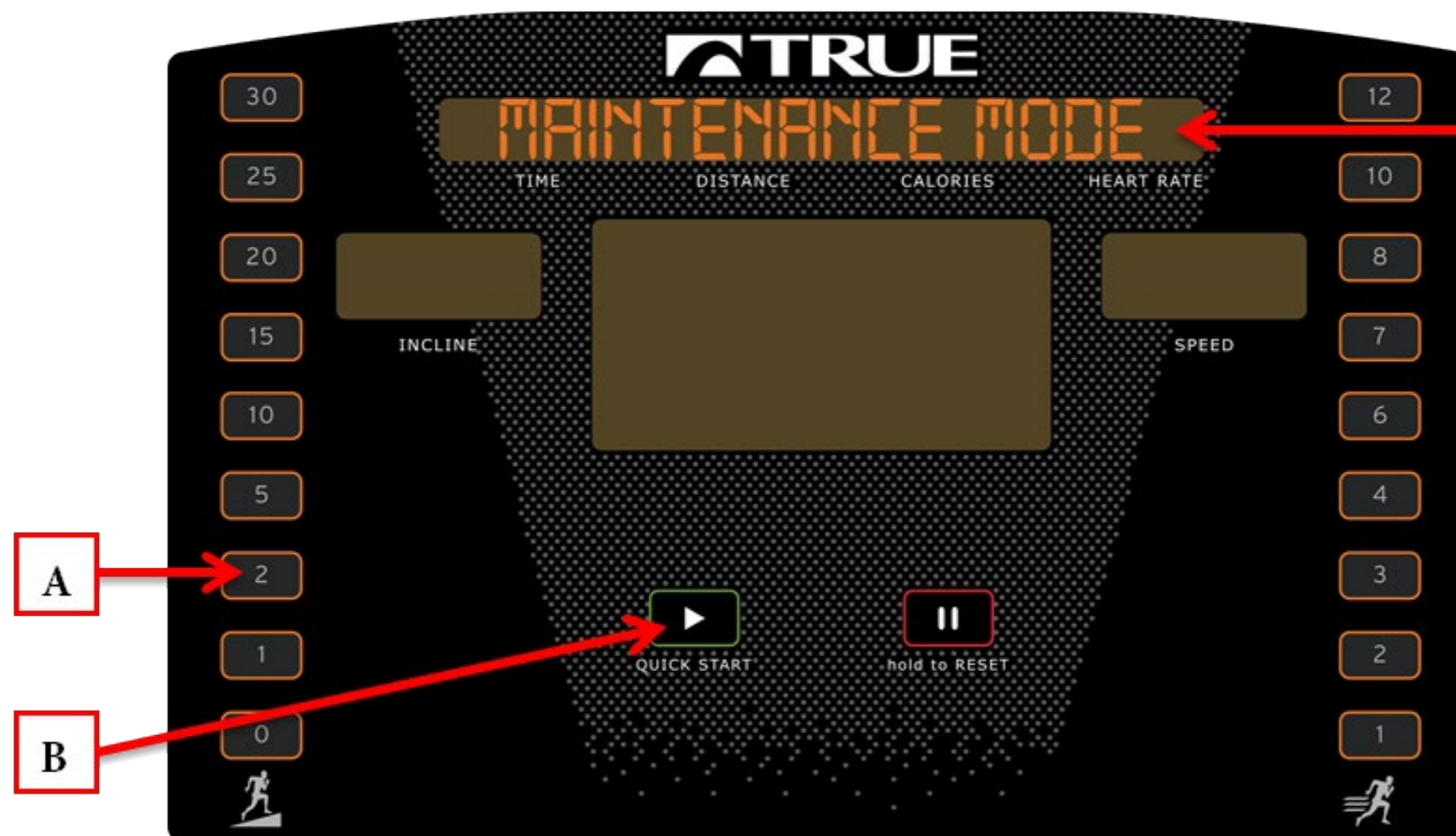
10101 – Customer

20173 – Service Technician



# HIT LED Console

Press and Hold the quick incline 2 button (A) until the unit beeps (about 3 seconds). Then release the 2 incline key and immediately press and hold the quick start button (B) until the unit beeps again (about 3 seconds). Next, release the quick start button and when the Upper LED Display (C) reads "Maintenance Mode", press the quick start button (B) to enter maintenance mode.



**Press start button, then use thumb toggle switches to navigate up and down through menu. Find Calibrate and press start.**



2014  
to  
2018

# Transcend Touchscreen

Press and hold the TRUE logo (A) in the upper left corner of the home screen. When the word “TRUE” (B) begins to flash, release the logo and press and hold the lower right corner of the screen (C).



# ESCALATE<sup>15</sup> TFT Console

Press and hold the Back Navigation Button (A). When the TRUE Logo (B) begins to flash, release the navigation button and press and hold the Enter Button (C).



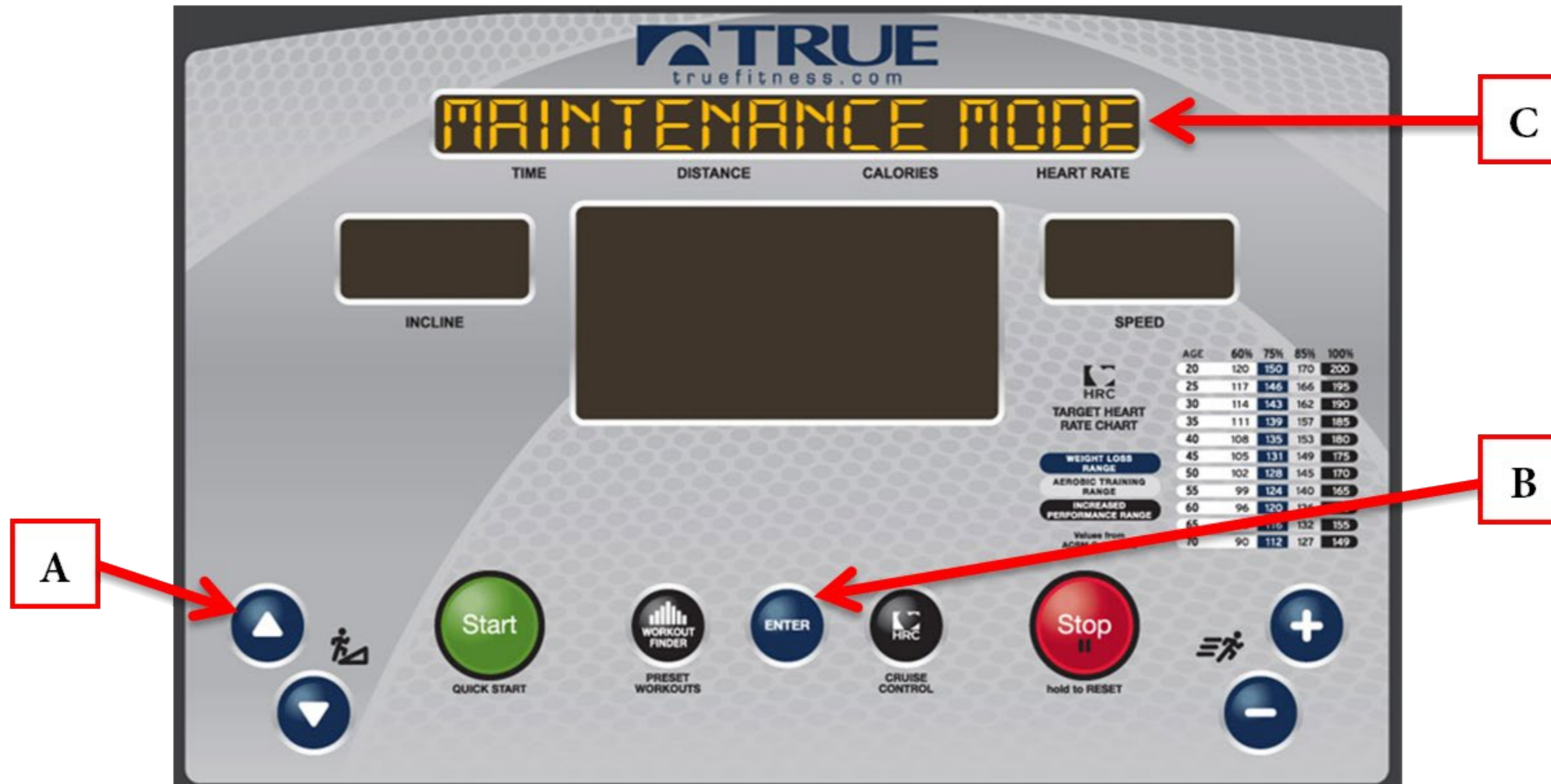
# ESCALATE<sup>9</sup> TFT Console

Press and hold the upper left selection button (A) for 3-5 seconds or until the “Workout Finder” icon (B) blinks. When the “Workout Finder” icon blinks, release and hold the “Workout Finder” selection button (C) until the service screen displays.



# Emerge LED Console

Press and Hold the UP Incline Button (A) until the unit beeps (about 3 seconds). Then release the UP Incline Key and Immediately press and hold the Enter Button (B) until the unit beeps again (about 3 seconds). Next, release the Enter button and when the Upper LED Display (C) reads "Maintenance Mode", press the Enter Button (B) to enter maintenance mode.



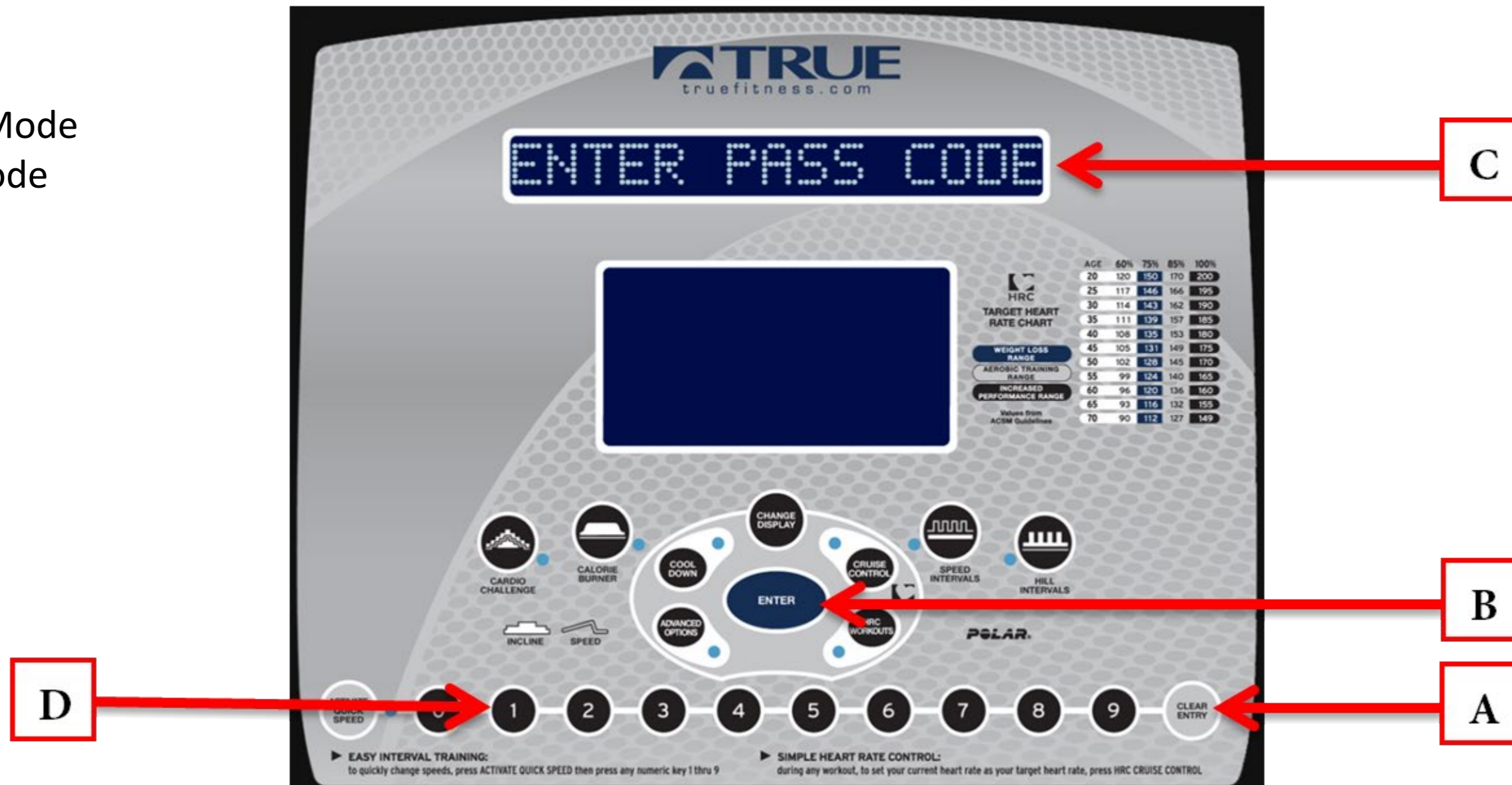
## 2 Window LCD Console (CS200 only)


Press and hold the Clear Entry button (A) until the console beeps. Then immediately press and hold the Enter button (B) until “ENTER PASS CODE” is displayed on the LCD display (C). Use the Numeric Keypad (D) to enter one of the passcodes below and then press the Enter button (B).

### PASSCODES:

10101 – Manager Mode

20173 – Service Mode





2010  
to  
2013

# 15" Touch Screen (previous gen.)

Press and hold the upper left corner of the screen (A). When the TRUE logo (B) begins to flash, release the left corner and press and hold the manual workout button (C).



# 11" LCD Console (previous gen.)

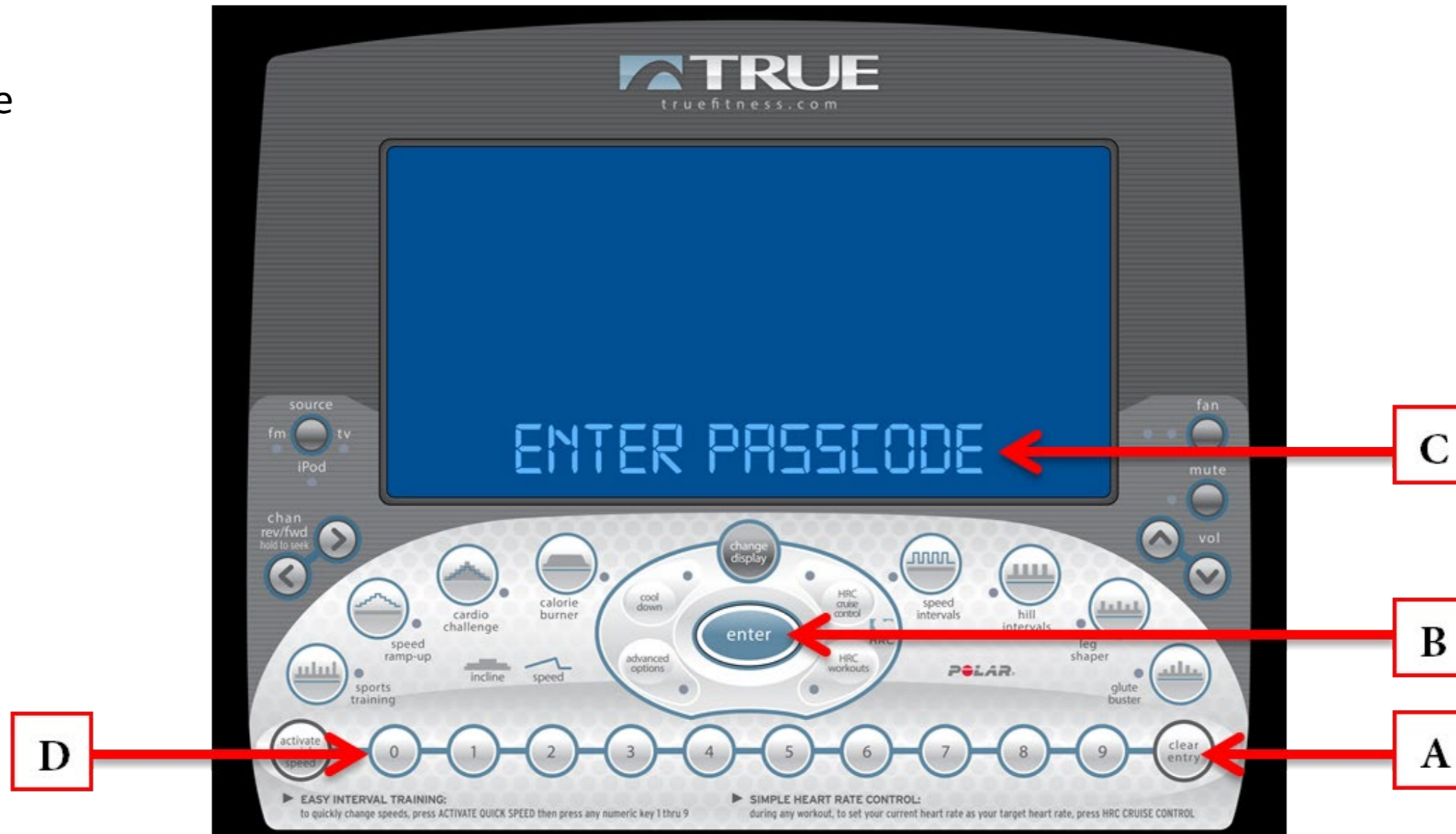
Press and hold the Clear Entry button (**A**) until the console beeps. Then immediately press and hold the Enter button (**B**) until "ENTER PASS CODE" is displayed on the LCD display (**C**). Use the Numeric Keypad (**D**) to enter one of the passcodes below and then press the Enter button (**B**).

## PASSCODES:

10101 – Manager Mode

20173 – Service Mode

48362 – Configuration



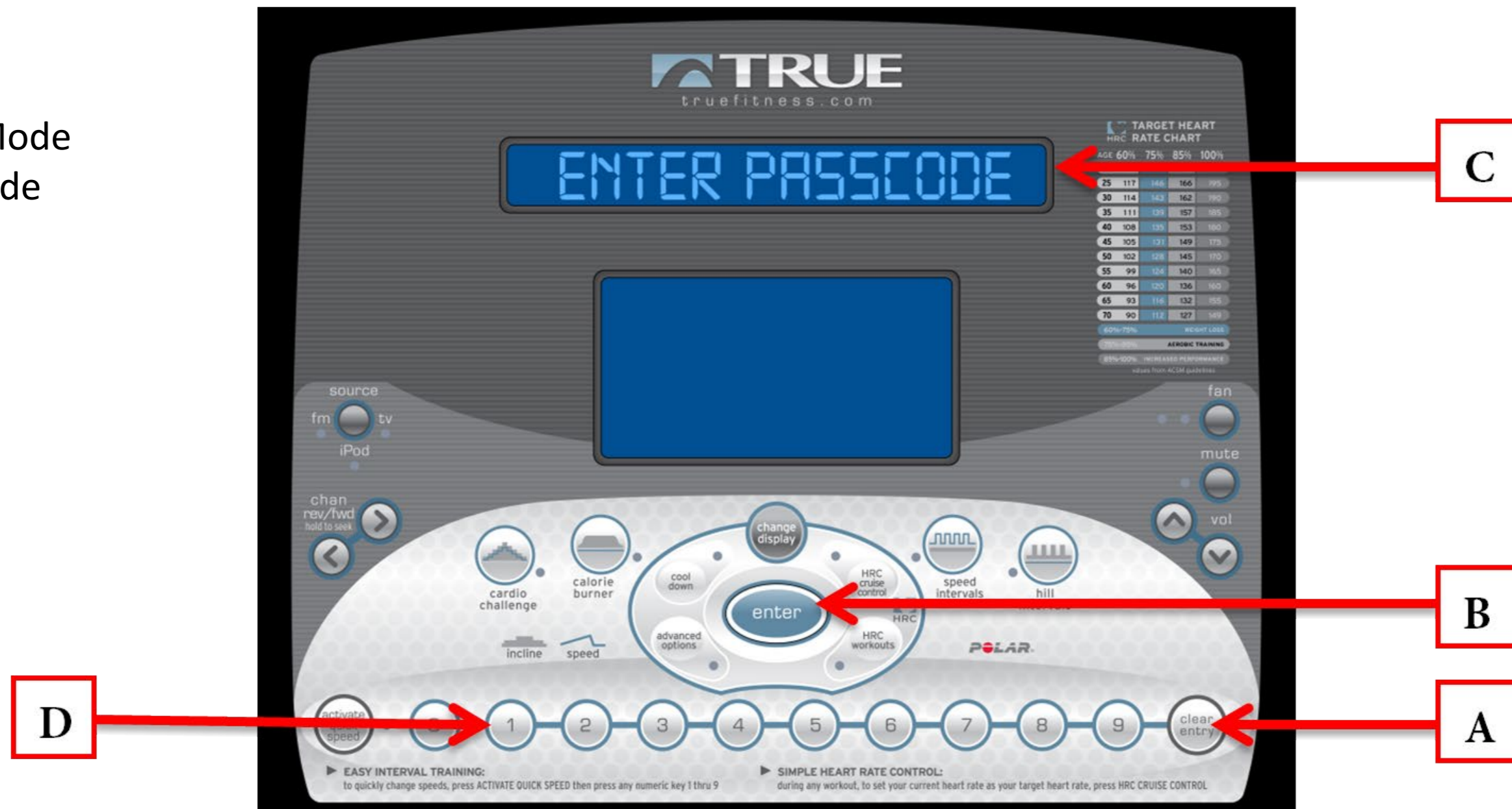
## 2 Window LCD Console (previous gen.)

Press and hold the Clear Entry button (A) until the console beeps. Then immediately press and hold the Enter button (B) until “ENTER PASS CODE” is displayed on the LCD display (C). Use the Numeric Keypad (D) to enter one of the passcodes below and then press the Enter button (B).

### PASSCODES:

10101 – Manager Mode

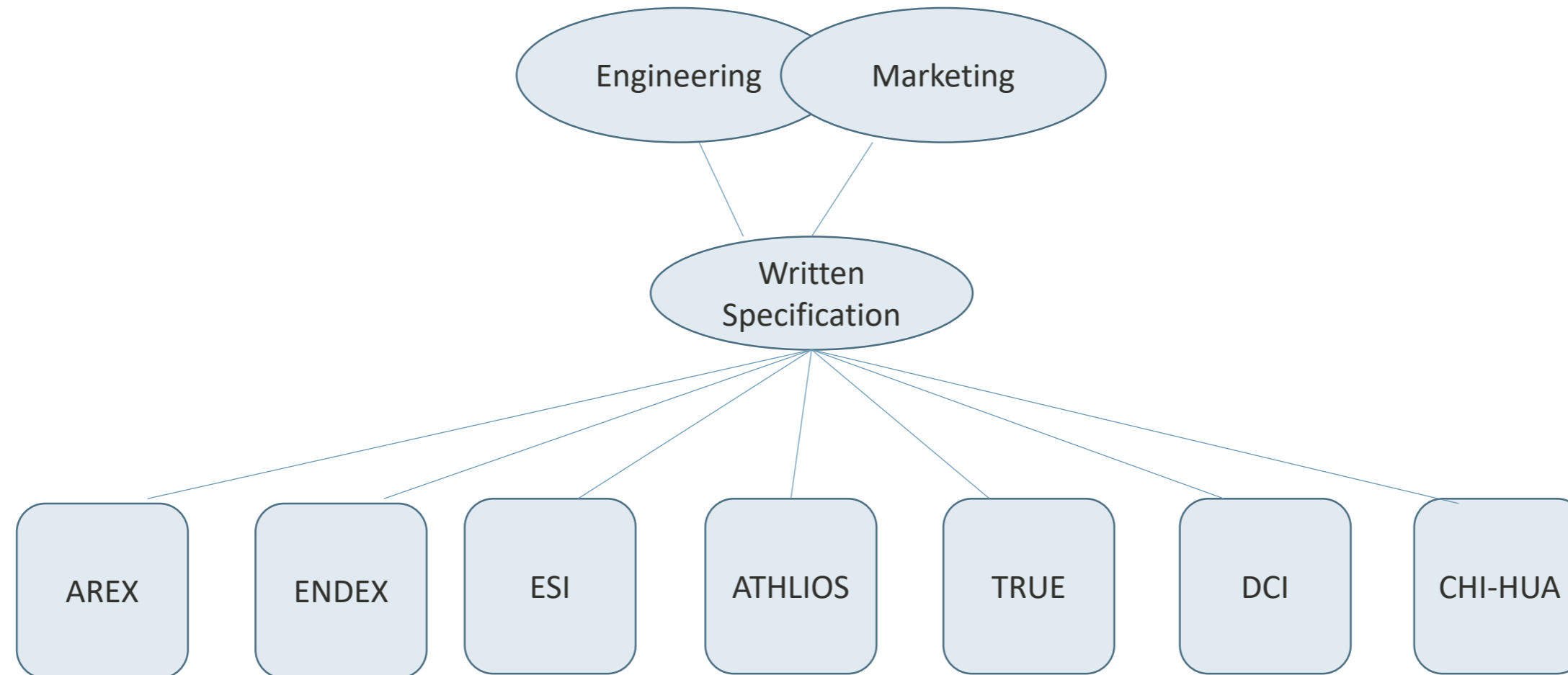
20173 – Service Mode



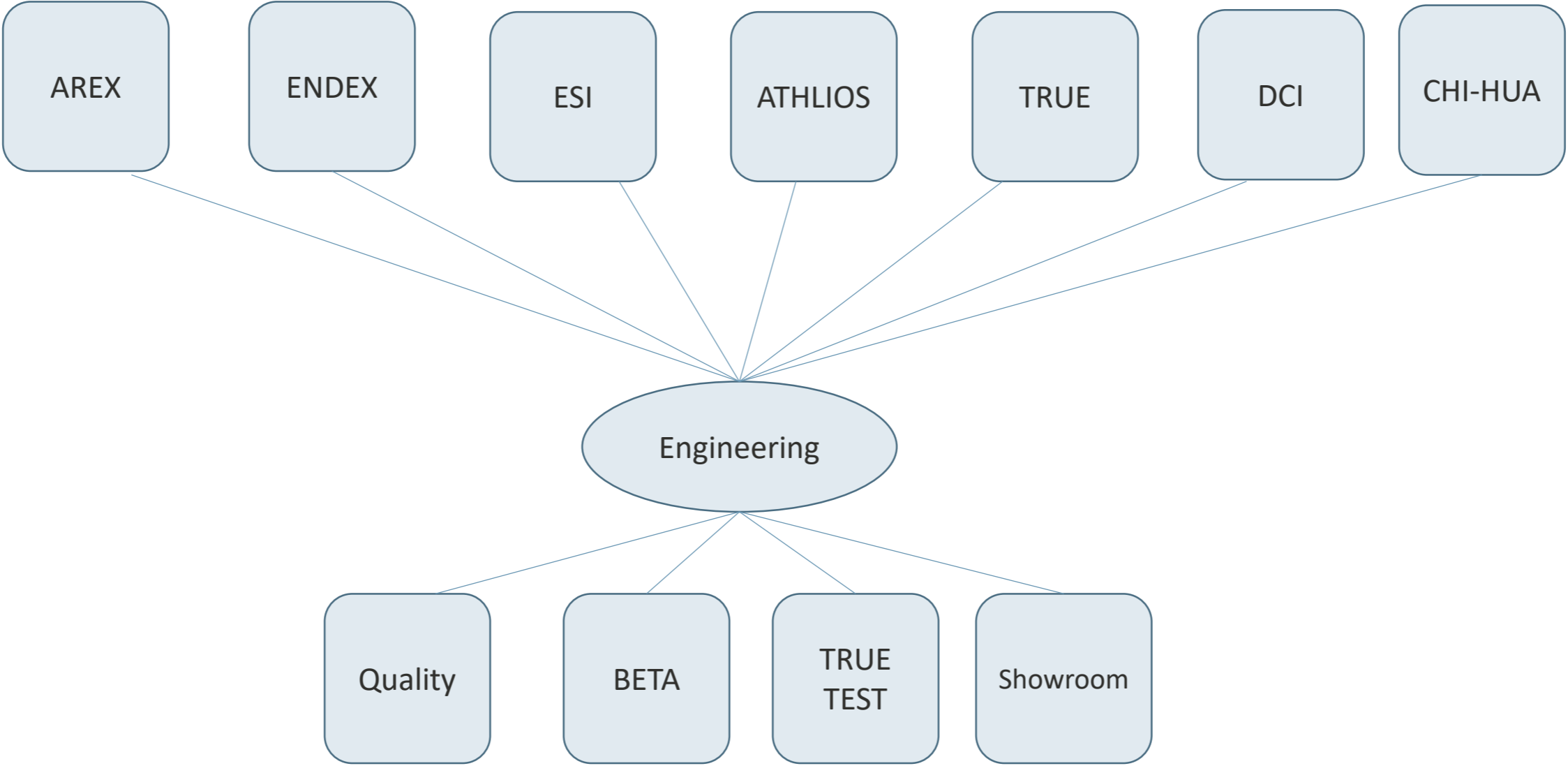


# The Software Process

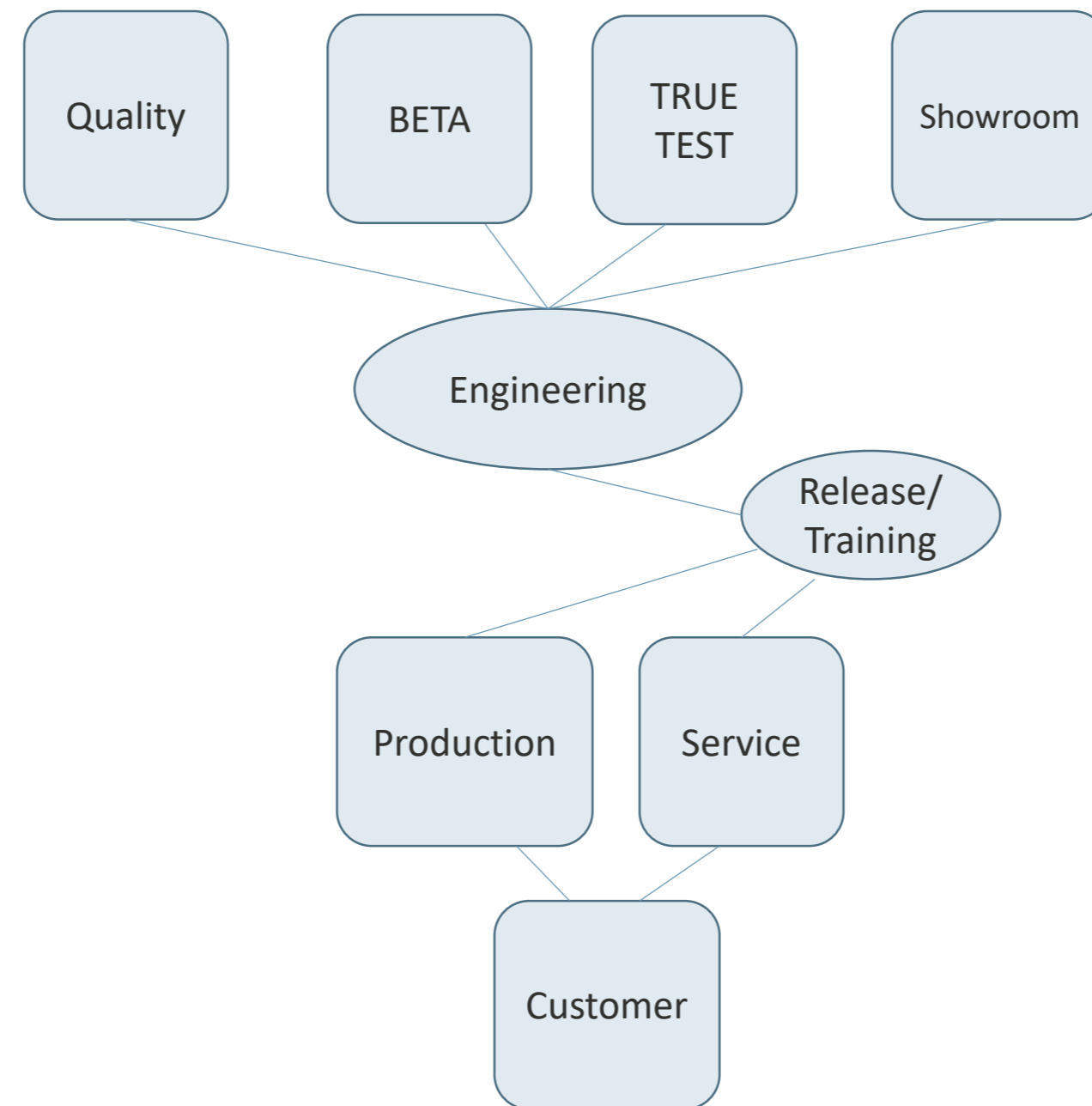
# Step 1 Definition and Delivery



# Step 2 Code & Testing



# Step 3 Testing & Releasing





THANK YOU